



Create your ideal contact center

Five9 + DaVinci



Features & Benefits

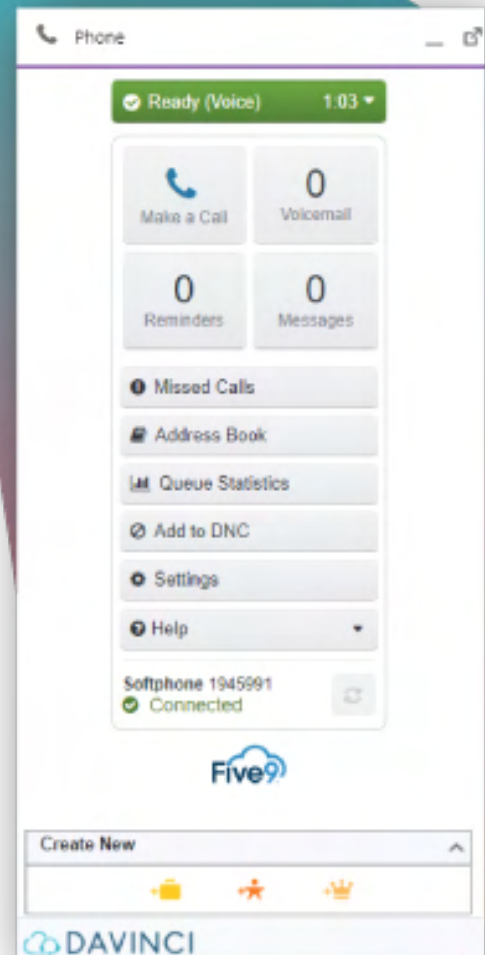
- Combine multiple applications in a best of breed approach
- Increase flexibility in agent experience
- Integrate data from multiple applications
- Create tailored experiences with minimal effort

Powerful integration built specifically for Five9

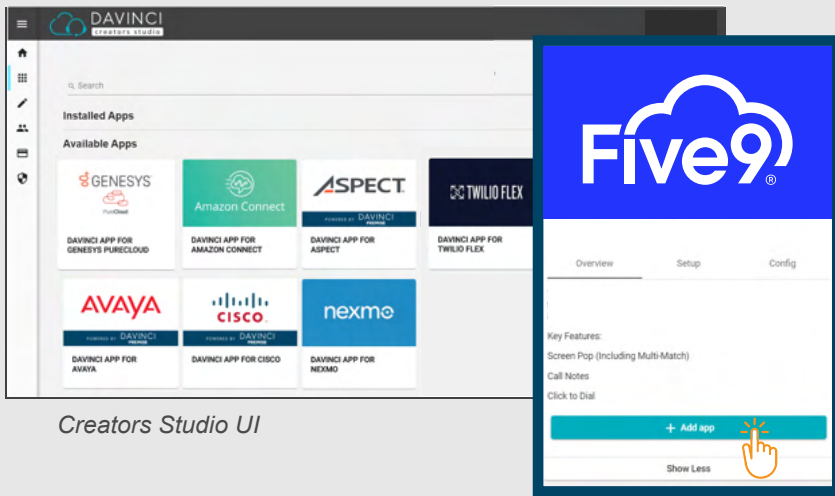
Extend the flexibility of Five9 with AMC's XiPaaS (Experience Integration Platform as a Service) DaVinci. Integration built specifically for Five9 gives you the power to make custom workflows for agents and tailored experiences for customers. The open framework platform of DaVinci makes combining multiple best of breed applications and data easy with low code/ no code development.



DaVinci Agent Toolbar ►
with Five9 Integration



Easily connect Five9 with your preferred channels in DaVinci Creators Studio



Creators Studio UI

App configuration tile

DaVinci Creators Studio is a web-based portal with role-based functionality where contact center admins can browse, add and configure available Apps and add users.

With DaVinci Creators Studio, organizations can connect multiple apps to create their ideal contact center and utilize premise, cloud or hybrid environment(s).

Quick and easy: up and running in minutes for deployment from 5 to 5,000 users.

Why choose AMC Technology?

Unparalleled experience makes our solutions more reliable

- Founded in 1995, AMC has true contact center experience with both enterprise and small to mid-sized customers.
- Customers in over 30 countries, from Australia and Zimbabwe to Canada and Mexico.
- 24/7 online support with flexible managed services packages available.
- DaVinci's open-architecture iPaaS framework allows organizations to switch integration points easily.

Find us on Five9 App Marketplace



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